

Copenhagen 9/2-2021

Dear Customer,

It is our duty to inform you that unfortunately we have had reports of phishing that involves our VITREX Medical brand and name. Requests via e-mails have been sent to our customers to make payments to unknown bank account outside Denmark.

All our correct bank information is printed on your invoices / proforma invoices. We have not changed bank connection. Our bank is Nordea Bank, Denmark.

If you receive a request for a payment, please control the following:

1. That the bank is danish – Vitrex only use Nordea bank (Denmark)
2. If you receive a request for a payment to a foreign bank and have doubts – notify Vitrex Medical immediately or call us.
3. In case you experience an incident – please notify [vitrex@vitrex.dk](mailto:vitrex@vitrex.dk) or contact your well-known area sales manager by phone.
4. All incidents should also be reported to your local police authority.
5. Vitrex will report known incidents to the Danish Police as well.

This way we can stop the criminals together.

We thank you in advance for your understanding.

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Vitrex Medical A/S

Eric H. Maillet  
CSO - Chief Sales Officer

